



500 East 62nd Avenue
Denver, CO 80216
Tel: 800-883-9284

Uptime Promise

Date:

Attention:

We are delighted that you have chosen Power Equipment Company (PECO) as your trusted supplier for your wheel loader, excavator, haul truck, compaction, and lifting equipment needs. Your satisfaction and success are our utmost priorities, and we are fully committed to providing you with exceptional uptime and service for all your equipment requirements.

We understand that unforeseen issues may occasionally arise, and to address this, we offer the following remedies. In the unlikely event that a purchased or rented unit under warranty experiences downtime exceeding 48 hours during our regular operating hours (Monday – Friday, 8 AM – 5 PM), you have the option to request a replacement unit. If one is available, we will have it prepared for your pickup at the nearest branch. The only cost to you will be the freight required to transport your unit back to the branch for repairs and to pick up the replacement unit. The replacement unit will be subject to the same terms and conditions as your original unit concerning damage, fuel, and repairs.

At PECO, we strive to ensure your uninterrupted productivity, and we appreciate the opportunity to serve you as your chosen mobile equipment supplier.

Sincerely,

Signature